

Easterling, Deborah

273877

From: Easterling, Deborah
Sent: Thursday, January 04, 2018 9:33 AM
To: 'Robin Weber'
Subject: RE: Letter of Protest - Carolina Water - Docket # 2017-292-WS

Dear Bryan and Robin Weber,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-292-WS at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 803-896-5133

From: Robin Weber [mailto:ro[REDACTED]]
Sent: Wednesday, January 03, 2018 10:54 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: Letter of Protest - Carolina Water - Docket # 2017-292-WS

Please see attached Letter of Protest. Please advise if you have any questions. thank you

--
 Robin E. Weber



* Required Fields

Letter of Protest
in Docket 2017 - 292 - WS

Date: * 1/3/18

Protestant Information:

Name * Bryan and Robin Weber

Mailing Address *

City* Fort Mill

State* SC

Zip * 29715

Phone *

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are customers of this company as we reside in the Foxwood community.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We ask that you please not grant an increase to Utilities Inc. /Carolina Water. The rates are extremely high (our bills for the past year have averaged almost \$200/month). The estimated increase would cause our bill to go up by approximately \$50/month, \$600/year. The service is poor (the meter readers 'estimating' our usage because they didn't want to read the meters is one example). The water quality is poor, and Utilities Inc has not been forthcoming with requested information. Well run companies do not need to increase revenue by 23+% in order to improve service. Thank you.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

RECEIVED

JAN 04 2018

PSC SC
CLERK'S OFFICE